

Daytek Retractable Clothesline (4, 5 or 6 line)

Troubleshooting

Problem: Lines not retracting.

Cause: Locking lever being wound. The locking lever should only travel between the “locked” and “unlocked” hole position (refer to images below). It is not a winder. It should never be wound past the stopper tabs as this will tangle the cords around the internal locking bar.



If the clothesline has been misused and the lines have become internally tangled, the method contained in this document can rectify the issue if followed carefully. 2 persons are required to perform this procedure.

The purpose of this process is to carefully unwind the cord from the internal locking bar that it has now become rolled (twisted) around. This is why the cord no longer retracts, but seems to still tension (become further tangled).

Please note, each clothesline cord runs through a hole in a steel locking bar. The locking bar only requires one twist to lock the line which is why the travel of the locking lever is limited by the stoppers. Any further winding of the lever merely tangles the cord around the locking lever.

Each line is on an individual spring tensioned spool. The purpose of the locking lever is to lock the line, not to tension as this is done by the internal springs.

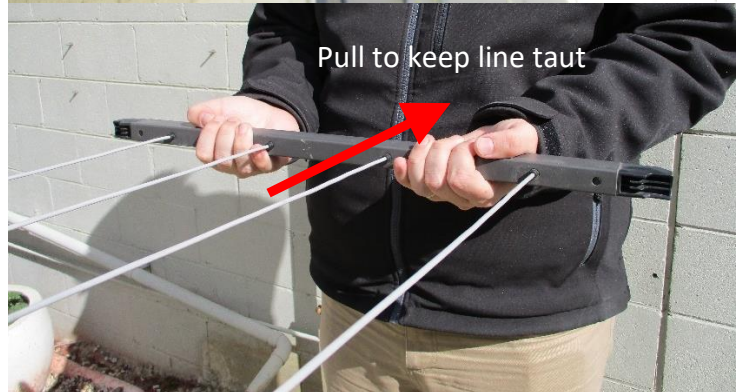
1. Person 1 remove the pull-out bar from the receiving brackets (wall brackets). Hold the bar so that the lines are taught at the current full extension.



2. Person 2 should slowly wind the locking handle 1 rotation at a time in the Unlock (Clockwise) direction. You may have to carefully flex the handle lever outwards over the stopper tabs to do this.



3. After 1 rotation, and with the handle in the “unlock” position (lower hole), person 1 should pull on the bar to remove any new slack and keep the line taut. Each rotation will only give a little extra line as it unwinds from the locking bar. It also helps to have the person 2 at the clothesline body end pull on each line individually to make sure any cord that has freed up comes out.



4. Continue this process 1 rotation at a time until the line becomes completely free and can self-retract.

